

Testimonials

1. Corporate Service

- "I have always been amazed at the amount of energy you have and how much you can accomplish simultaneously. I watched all the wonderful work you did at AT&T Bell Laboratories and your many major accomplishments. You are a great idea person but what set you apart was your ability to turn ideas into actions, and then into accomplishments." **John Delatore, 1995 (USA)**
- "I have worked with Manu on a number of occasions. He is a thought leader when it comes to Quality. He is an action oriented leader with respect to new initiatives. I have directly worked with him in NIQC, EIIA and ASQ Information Integrity Interest Group. In all cases, he has formulated strategies, acted upon them and created value for the all the stakeholders. He has done exceptional consulting work in defining and refining our core processes to improve efficiency and effectiveness. He is also a great teacher and leadership coach. I strongly recommend him." - **Angsuman Dutta, 2010 (USA)**
- "Dr.Manu has a very deep and informative knowledge and experience which help any organization to move forward towards its strategic goals. Dr. Manu's Change Management modules and his rich career as well as his current academic activities prove the level of experience, success and value could be added through his contribution to any project or organization." - **Maher Elsherif, 2010 (Egypt)**
- "I have known Manu for many years, both professionally and on a personal basis. I have consistently found Manu to be very focused, driven, and success oriented. Manu is very much on-time person and keeps his deliverables as promised. He is extremely knowledgeable, intelligent, and accomplished business leader and a scholar. I will continue to work with Manu on every occasion I find. I wish him continued successes in all his endeavors." - **Kam Gupta, 2008 (USA)**
- "Dr. Vora is extremely passionate about his work, has a vast repertoire of knowledge and is ever so generous in sharing it at Tata Network Forum. The humility with which he shares his wisdom is remarkable."- **Vinod G. Kumar, 2015 (India)**
- "Manu's dedication to his profession and a "high touch" approach to his client's needs, and what he stands speaks volumes about his character and his leadership qualities." - **Anup M. Manchanda (USA)**
- "Manu and I have worked closely on several training programs at Infogix. He is incredibly knowledgeable and resourceful in creating customized programs for our company. His network of contacts has also provided great value to our company in expanding our thought leadership and partnerships with many professionals in Information Integrity. Manu would be an asset to any organization needing consulting on leadership, quality, and process improvement." - **David O'Brien, 2008 (USA)**
- "Dr. Vora is among the most inspiring and thoughtful leaders in Quality and Change Management today. His intellectual capacity and thoughtful analysis of situations and business cases he has adjudicated place him in a class of distinguished national voices serving in academia and industry!" - **Paul Quin, 2013 (USA)**
- "Manu is a terrific networker and event organizer. As a fellow Board member of the Information Integrity Coalition (IIC), I became aware of his tremendous capabilities when he was Chairman of the 2007/2008 Excellence in Information Integrity Awards Banquet. His follow up is truly extraordinary; and he is a delight to watch in action--reminds one of the "energizer bunny," it just keeps going! I recommend him without hesitation to anyone who is planning to involve Manu in a significant project--he's a pleasure to work with, and will surely get the job done." - **Dr. Sri Ramamoorti, 2007 (USA)**
- "Manu is an excellent professional, with great values and high level of experience in the Quality World. We invited Manu as a Guest speaker for our annual meeting of the BancoEstado Microempresas in Chile. He shared with us all the experienced related with ISO-9000, Process Management and Journey of Excellence. Personally I really enjoyed had Mr. Vora as one of our international guest speaker." - **Dr. Jorge Roman, 2008 (Chile)**
- "Manu is a consummate professional who can provide any growing business with the process definition and critical metrics that will drive growth. Manu's work is impeccable and his unsurpassed expertise in business processes is an outstanding asset for any organization." - **Dave Smith, 2007 (USA)**

2. Academic Service

- "A very passionate person who is more than willing to go the extra mile in Northern Illinois University MBA Program courses. More energy and excitement are his core strength than most professors." - **Kevin Adam, 2010 (USA)**
- "Dr. Vora is a great instructor (Northern Illinois University) with much knowledge and experience which he is willing to share with the students. He is diligent, dedicated, and well organized." - **Nabeel Aldrees, 2010 (USA)**
- "As a student for Manu, I have experienced a great deal of passion with his teachings towards his students at Northern Illinois University. He presents himself very professionally and conducts his class with structure and organization. He has shown me that he is able to bring real world business operations to the class room, and teaches from experience as it relates to the business world. Outside of all his professional competencies, he is a personable individual with a very pleasant personality." - **Steve Binotti, 2011 (USA)**
- Dr. Manu Vora is an excellent instructor and mentor. He builds real-life experience and personal integrity into his curriculum, and acts as a coach and mentor towards his students. As my Capstone advisor, he coached my efforts yet allowed me to choose my direction and focus at the School of Professional Studies, Northwestern University. I highly recommend him as a teacher or consultant. - **Christopher Czyzewski, 2010 (USA)**
- "I attended the course in Change Management jointly offered by Northern Illinois University, USA and National Management Institute in Cairo, Egypt. Dr Manu Vora was the supervisor and the main lecturer of the course. He is a highly professional professor and was extremely helpful to all of attendees. He has a wide knowledge base, strong ability to attract attention, and very good experience with international standards for learning methods. I gained a huge knowledge from Dr. Manu and he succeeded to change my way of thinking." - **Ayman Saad El-Din, 2011 (Egypt)**
- "I attended Dr. Vora's Operations Analysis course in the Executive MBA program at the College of Business at Northern Illinois University. He has an excellent Professor, is very knowledgeable and does a great job at covering a lot of material in a short amount of time. Dr. Vora is perhaps one of the country's leading experts in quality management and process analysis. He far exceeds the caliber of what would be expected from an Executive MBA program. It was a pleasure attending his lectures." - **Ferras Elshair, 2011 (USA)**
- "I have learned the most in the Risk Management Class about project management/risk management than I have in any other courses for the Masters Program at Lewis University." **Craig Garibay, 2016 (USA)**
- "I was a student In professor Manu's Operations Management class conducted at NIU Executive MBA program. Manu is very knowledgeable and brings a tremendous amount of experience to the class. I learned a great deal from his class and value the experience." - **Rita Gary, 2011 (USA)**
- "In my opinion (our batch also) , Prof. Manu is a pioneer in quality management and consulting . His concepts and advice are more practical and result oriented. Prof. Manu 's class, we have not only learnt the quality theories and tools, but the pragmatic solutions for standing issues of different industries. Those who look for result oriented continuous process improvement, re-engineering and human capital management, I recommend Prof. Manu as a right choice. It is also worth to note that despite he is the management think-tank and advisor to many companies across the world, he is a very simple and kind hearted human being." - **Mohamed Ismail, 2007 (India)**
- "I have taken Dr. Manu's class on Quality Assurance Project Management at Northwestern University. He is an expert on project management and knows perfectly how to transfer his knowledge and experience to his students. He also has lots of friends in his field, so he could invite them to give us wonderful lectures from time to time. Therefore, I learned a lot about project management not only from the HBR articles that Dr. Manu assigned but also from Dr. Manu and his friends' valuable practical experience. All of these attribute to Dr. Manu's clear deliveries of project management principles and his well organization of this class. Thanks Dr. Manu for his wonderful class." - **Arpit Jain, 2008 (USA)**
- "Manu Vora as a teacher taught our government delegation for most part of training program at the Illinois Institute of Technology in Chicago. He used lots of media such as DVD, books, and cases to explain quality concepts and management. We were all impressed by his in-depth knowledge and teaching skills. I recommend Mr. Manu for his expertise and the spirit of pursuing perfection in his area. I wish Mr. Manu much success and happiness in his life." - **Young Jin, 2009 (Republic of China)**

- "Manu was a very knowledgeable teacher. OMIS627-Supply Chain Management was all about application at Northern Illinois University. It was an amazing way to learn about the internal workings of my company's supply chain, as well as those of other classmates. For the group research project I spoke with 16 senior level supply chain colleagues for information about supply chain drivers: facilities, inventory, transportation, information, sourcing, and pricing. . What an awesome learning experience! Also, the guest speaker Michael Hugos was excellent! Thank you Manu!" - *David J. Malecek, 2011 (USA)*
- "Manu, as a Visiting Professor at the Great Lakes Institute of Management taught TQM to the students as an elective. He was rated among the best by the students. His teaching methodology was innovative and refreshing to the students." - *Narasimhan R. , 2007 (India)*
- "I had the pleasure of taking Dr. Vora's Project Management Course at Northwestern University in the summer of 2009. He is an outstanding instructor with a unique teaching style and his course is one of the best learning experiences I've had. The wealth of information that he shared, company profiles, guest speakers, Harvard Business Review articles, and his own personal principles taught me how effective project management is accomplished. He created in me a great sense of confidence in my ability to manage any type of project. I highly recommend Dr. Vora." - *Sylvia Palmer, 2011 (USA)*
- "I have taken Professor Vora's graduate course in Supply Chain Management at Northern Illinois University and I strongly recommend it to anyone who is currently working in supply chain at his/her job or is new to the subject, as I was. Professor Vora has a very unique method of teaching the class. He forms student teams where each student is a supply chain segment within his/her team, which in turn is a segment of a larger supply chain formed by the entire class. This makes an interesting dynamic when each student within a group relies on each group within the class. It becomes especially interesting when assignments come due and grades are at stake." - *Emilios Parperides, 2011 (USA)*
- "Dr. Manu Vora taught the Principles of Operations Management class at the MBA program at NIU in which I was a student. Dr. Vora was very knowledgeable in the subject and taught us many tools. He is very approachable and I felt very much at ease asking him for guidance. He is one SME I can always reach out to if I have any questions on Quality Management or Operations" - *John Rajan, 2010 (USA)*
- "Prof. Manu Vora is an expert in the field of Total Quality Management. He is always well prepared for the class and involves everyone in the class through his real life experiences. He is a gentleman to the core always willing to help others. I strongly recommend his TQM course to any business schools/corporations." - *Rajamanickam M., 2007 (India)*
- "Although I knew that Manu Vora is an expert in the area of Standardization and Quality Management and Supervision, I did not know before we hired him to deliver the training for the Chinese government officials who came to IIT's Center for Professional Development for training in this area, that he truly practices what he teaches. He worked well with the entire group involved to develop the training program as required by the client and did an excellent job delivering it, clearly showing his deep and detailed knowledge of this subject." - *Janet Reif, 2009 (USA)*
- "Dr. Vora brings a wealth of professional experience, a warm personality, and a great sense of humor to the table, which creates a classroom experience that is second to none at Northern Illinois University. Without question, my career has been enriched as a result of Dr. Vora's teachings." - *Ryan Sims, 2010 (USA)*
- "Manu has provided presentations to my students in business, marketing, and supervision classes at College of DuPage. He consistently provides excellent presentations that provide the students interesting and useful insights on quality and leadership. I recommend him highly." - *Suzanne Vondruska, 2007 (USA)*
- "I appreciated application of Project Management principles through the practical projects and select seven project management article discussions in the class. I enjoyed the idea of working on project along with theory in the MHRD-GIAN Course on "Project Management for Organizational Excellence" at IIT (BHU), Varanasi, India." - *Susheel Yadav, 2016 (India)*
- "I had an opportunity to learn from Dr. Manu Vora in M.B.A. class at NIU. This was one of the best classes that I have attended so far. Dr. Vora shared so much important and practical information that every student benefited from it instantly. Needless to say he is extremely knowledgeable and dedicated. He is a pleasure to work with and I look forward for his continued guidance in future." - *Avinash Yardi, 2010 (USA)*

3. Philanthropic Service

- "Manu has been instrumental in the success of Blind Foundation for India. Manu led the effort in forming this organization in 1989. He has shown exemplary leadership and resolve in fund raising efforts and getting the organization off the ground. That the organization has raised upwards of \$3.5 Million, to date, speaks volumes for Manu's dedication and organizational skills. It should be said that Manu has demonstrated the same focus in any activity he has undertaken." - **Raj Baxi, 2008 (USA)**
- "I have known Dr. Manu Vora personally since the year 1999. I am an eye surgeon trained in the UK & head the Usha Kiran Charitable Eye Hospital in Mysore, in India. Dr. Vora is the president of Blind Foundation for India since 1989 to eradicate needless blindness in India. The BFI work includes: cataract operations, screening and treating eye problems in children, distributing Vitamin A to malnourished children, improving infrastructure of eye care institutions, providing mobile vans to reach people in remote villages, providing Braille Kits to blind children, sharing management expertise which is his core competence to improve administration of eye hospitals, and working closely with The Rotary foundation to provide several eye care equipments to many institutions throughout India. We were fortunate he visited us in January 2006 to see the work and made several useful suggestions for overall improvement of the work at our eye hospital." - **Dr. K. V. Ravishankar, 2007 (India)**

4. Professional Service

- "Manu has been a great leader, partner, and friend in our shared endeavor to elevate what has become the flagship alumni event at Illinois Institute of Technology. Manu is energetic, tireless, a detail-oriented individual who places great demands on himself and the team. It has been a pleasure to work with him and I look forward to finding new roles for Manu going forward!!" - **Greg Barrett, 2007 (USA)**
- "It is a pleasure to work with Manu. He is thorough in his approach. As an Advancement Chair for the International Chapter, Manu promoted Senior and Fellow memberships. He encouraged and guided members in attaining the upgraded memberships in ASQ. As a Session Manager, he guided speakers in their write-up and presentation materials. He worked with the speakers. He managed sessions very well. As CMI Certification Committee Chair, he injected new concepts of tracking CMI results. As a ASQ Capital Campaign Cabinet Chair, Manu was able to collect the needed funds and surpassed the collection goal. Manu has always worked in an ethical way and maintained integrity in his approaches. Manu will succeed in whatever projects he chooses to work. Wishing Manu all the best." - **Navin Dedhia, 2007 (USA)**
- "While I was Chair of the ASQ Certification Board -- Manu was instrumental in helping turn around the ASQ Certification process with his ideas on professional recognition. While I was Chairman of the ASQ Board -- Manu was the leader of the ASQ capital campaign which help provide the necessary funds to allow ASQ to move into a permanent office in Milwaukee." - **Ron Kingen, 2008 (USA)**
- "Manu is well known for his excellent presentations and professional coaching around the world. He is a top expert in quality-related field. Besides, I'd like to congratulate him for his dedicated volunteer service to American Society for Quality." - **Dr. Evandro G. Lorentz, 2007 (Brazil)**
- "Manu provided an excellent presentation on "Balanced Scorecard: Success through Leadership Enablers" to the Great Lakes TL 9000 Special Interest Group. Manu's experience and examples provide a provocative look at how a balanced scorecard can achieve success. I highly recommend Manu for his business leadership skills." - **Art Morrical, 2007 (USA)**
- "Manu is a strongly committed person, he gave and organized to detail the Quality Conference in Costa Rica in 2005. His participation was essential for the conference's success and his knowledge on the field was extremely useful for all those present, bringing insightful ideas to the engineering community in Costa Rica." - **Mauricio Solano Peralta, 2007 (Costa Rica)**
- "Manu gave an excellent presentation on Leadership Development to CODIC, an organization development group, on 3/8/2008. He is an engaging presenter with lots of great information, quotes, and examples to share. I would gladly come to hear him again." - **Dr. Eric Sanders, 2008 (USA)**
- "Mr. Manu Vora is an example of dedication as Volunteer Leader at American Society for Quality (ASQ). He is my guru and I respect him because this, he has a lot of work to do, but find time to work as Volunteer Leader at ASQ. The ASQ is respected as professional society because people as Mr. Manu Vora are members and work for the ASQ. Thank you Mr. Vora to serve as an example of dedication and outstanding job." - **Wilson Goncalves Silva, 2007 (Brazil)**
- "Manu's presentations/ address to American Society for Quality members in UAE was very well received and participants highly appreciated his presentation and knowledge of the subject." - **Sunil Thawani, 2007 (UAE)**
- "Locally, Nationally, and Internationally Dr. Manu Vora has been a consistent voice for quality and a voice for the customer. His has never hesitated to share his knowledge and ideas with any who inquire. From his days at AT&T Bell Labs to his time with the NIQC, Dr. Vora has demonstrated the gift of being the consummate administrator – defining processes, streamlining them, measuring them, improving them, and passing them effectively to others as he moves forward. This is his legacy." - **Christopher Trent, 2008 (USA)**
- "Dr. Vora's conference offered essential information managers need to achieve more, both personally and professionally. It provided tried-and-true advice from the world's most influential business minds and models. Dr. Vora explained practical strategies and hands-on tips for all attendees to start motivating employees at their companies to consistently contribute with their best (Creating True Values), as it means the difference between success and failure. In regards to motivating employees and creating value, Dr. Vora is truly an expert and he offered comprehensive and essential knowledge for any manager on the run." - **Jonny Zuniga, 2008 (Honduras)**