

List of Select Publications (1977-Present)

1. Vora, Manu K. (2016). *"Exponential Power of the Gift of Giving"*, IIT (BHU) Lucknow Alumni Chapter Souvenir, pp. 27-29, December.
2. Vora, Manu K. (2016). *"Social Responsibility: Principles and Practices"*, Presentation at IDEATION 2016, SIES (Nerul) College of Arts, Science & Commerce Conference, Proceedings, Nerul, MH, India, February 26-27.
3. Vora, Manu K. (2016). *"Quality in the 21st Century"*, NCQM Newsletter, Vol. 3, No. 4, pp. 13-19, January-March.
4. Vora, Manu K. (2015). *"Selling Quality"*, Expert Answer, ASQ Quality Progress Magazine, P. 8, December.
5. Vora, Manu K. (2015). *"Leveraging Social Responsibility to Unite the World"*, IIT (BHU) Lucknow Alumni Chapter Souvenir, pp. 7-10, November.
6. Vora, Manu K. (2015). *"Role of Leadership to Achieve Zero Defects Organization Culture"*, Plenary presentation at the 5th ASQ Ahmedabad International Conference Proceedings, Ahmedabad, GJ, India, pp. 22-31, November 28.
7. Vora, Manu K. (2015). *"Healthcare Innovative Practice: BFI"*, NCQM Newsletter, Vol. 3, No. 4, pp. 10-12, October-December.
8. Vora, Manu K. (2015). *"Education Innovative Practice"*, NCQM Newsletter, Vol. 3, No. 4, pp. 20-24, October-December.
9. Vora, Manu K. (2015). *"7 Steps to Link Quality Improvement to Your Supply Chain"*, Supply Chain Management Review, Vol. 19, No. 4, pp. 44-51, July/August.
http://www.scmr.com/article/7_steps_to_link_quality_improvement_to_your_supply_chain
10. Vora, Manu K. (2015). *"Gift of Knowledge Transfer Leveraging Technology"*, ASQ View From the Q, Guest Blog, July.
11. Vora, Manu K. (2014). *"Starting a Career in Quality"*, Expert Answer, ASQ Quality Progress Magazine, P 8, May.
12. Vora, Manu K. (2014). *"Purpose and Principle: Lifelong volunteer and teacher reflects on the value of giving back"*, ASQ Quality Progress Magazine, pages 45-47, January.
13. Vora, Manu K. (2013). *"Business Excellence through Sustainable Change Management"*, Viewpoint Article, The TQM Journal, Vol. 25, No. 6, PP 625-640, October.
14. Dutta, Angsuman & Vora, Manu K. (2008). *"Cost of Information Integrity Failures"*, Proceedings of the ASQ World Congress for Quality and Improvement, Houston, TX, May 5.
15. Vora, Manu K. (2007). *"Interpretation of Premier International Asia Pacific Quality Award Criteria, October 2005"*, Prado, J. G. (Ed.), *Sistemas de Calidad*, Vol. 35, No. 85, pp. 23-30.
16. Vora, Manu K. (2005). *"Managing Human Capital"* chapter author in the book *Six Sigma for Transactions and Service*, Chap. 17, pp. 471-500, McGraw-Hill, New York, NY.
17. Vora, Manu K. (2005). *"Creating Customer Value through Voice of the Customer Management"*, Prado, J. G. (Ed.), *Sistemas de Calidad*, Vol. 33, No. 83, pp. 19-24.
18. Vora, Manu K. (2004). *"Creating Employee Value in a Global Economy through Participation, Motivation, and Development"*, Kanji, G. K. (Ed.), *Total Quality Management & Business Excellence*, Vol. 15, No. 5 & 6, pp. 793-806, July - August.
19. Vora, Manu K. (2004). *"Life is a journey, enjoy the ride and make a difference"*, Invited Guest Editorial, Caplan, F. (Ed.), *Quality Engineering*, Vol. 16, No. 3, March.

20. Mandke, V. V., Miller, S. R., Prabhaker, P. R., Vora, M. K., & Vora, N. M. (2003). **"How to Ensure Information Integrity for Effective and Economic Health Care"**, *Proceedings of the AHIMA 2003 National Convention*, Minneapolis, MN, October 21.
21. Vora, Manu K. (2003). **"Global Quality Management without Boundaries"**, Invited Guest Editorial, Zairi, M. (Ed.), *The TQM Magazine*, Vol. 13, No. 2, pp. 69-70, March.
22. Vora, Manu K. (2002). **"Business Excellence through Quality Management"**, Kanji, G. K. (Ed.), *Total Quality Management*, Vol. 13, No. 8, pp. 1151-1159, December.
23. Vora, Manu K. (2002). **"Only Ethical Leadership can Restore Public Confidence"**, Business Interview, *India Abroad*, New York, NY, September 13.
24. Vora, Manu K. (2002). **"Business Excellence through Quality Management"**, Invited Keynote Presentation, *Proceedings of The 7th World Congress for TQM*, Vol. 1, pp. 115-123, Verona, Italy, June 25-27.
25. Vora, Manu K. (2002). **"Creating Customer Value through Voice Of the Customer Management"**, *Proceedings of The 7th World Congress for TQM*, Vol. 2, pp. 73-81, Verona, Italy, June 25-27.
26. Vora, M. K., Harthun, S. M., & Kingen, R. G. (1993). **"ASQC Certification Committee Practices What It Preaches"**, *Quality Progress*, Vol. 26, No. 11, pp. 99-103, November, 1993.
27. Delatore, J. P., Prell, E. M., & Vora, M. K. (1989). **"Translating Customer Needs into Product Specifications"**, *Quality Progress*, Vol. 22, No. 1, pp. 50-53, January 1989.
28. Vora, M. K., & Shaheen, E. I. (1980). **"LNG"**, Invited Staff Editors, International Petroleum Encyclopedia, PennWell Publishing Co., Tulsa, OK, Vol. 13, pp. 362-371, 1980.
29. Vora, M. K., & Shaheen, E. I. (1980). **"Energy Sources: Positive Interplay is Needed to Tide World in Energy Crisis"**, International Petroleum Encyclopedia, PennWell Publishing Co., Tulsa, Oklahoma, Vol. 13, pp. 294-300. 1980.
30. Vora, M. K., Shaheen, E. I., & Knieves, D. V. (1978). **"U.S. Energy Future: Higher LNG Imports will be Needed"**, *World Oil*, Vol. 186, No. 7, pp.134-148, 1978.
31. Vora, M. K., & Shaheen, E. I. (1978). **"Energy: Yesterday, Today & Tomorrow"**, White Paper prepared for the *Gas Engineering School, I.A.P.*, Boumerdes, Algeria, 1978.
32. Vora, Manu K., (1978). Editor, **"U-GAS Pilot Plant Training Manual"**, IGT, Chicago, IL, September 1978.
33. Shaheen, E. I., & Vora, M. K. (1977). **"Worldwide LNG Survey Cites Existing, Planned Projects"**, *Oil & Gas Journal*, Vol. 75, No. 25, pp. 59-71, 1977.